

**Honeywell**

THE POWER OF **CONNECTED**

Security Management

**Pro-Watch®**



**HIS Training and Booking  
Terms and Conditions  
Schönaich Location**

Version A / 2019

# HIS Products Training Course Booking

## General

Technical training courses places are limited to registered dealers' technical staff and cover installation methods, cabling, connection, system topography, fault-finding and software installation, configuration and use. Attendees are expected to have a working knowledge of electronic security systems and to be comfortable using a computer with a Windows 10™ Operating System.

Regular technical training courses held in our training facilities are free of charge. Courses normally start at 09:00 and finish by 17:00, although the exact times will be notified to you with your booking confirmation. Hot and cold beverages as well as a lunch will be provided. Please ensure that attendees arrive 10 to 20 minutes prior to the start time.

## Terms and Conditions

Submission of a Booking Form indicates acceptance of these and Honeywell's standard Terms and Conditions.

- Please note that confirmations can only be issued if the training course booking form is sent back to us, properly completed. We are unable to accept bookings made by telephone.
- Any registration must be submitted latest 3 weeks before the planned training start date.
- Training course places are allocated on a first come, first served basis. Your booking can only be considered valid upon receipt of the booking confirmation sent to you by E-Mail.
- You will be informed when the selected training course is completely booked. Alternative course dates will be suggested. Courses may be subject to cancellation if there are insufficient bookings.
- Confirmed enrollments are transferrable to eligible technicians of the requesting HIS Integrator. Participant substitutions may be made at any time up to the start of the course.

## Cancellations

All cancellations must be notified by E-Mail to [Rob.Oosterling@Honeywell.com](mailto:Rob.Oosterling@Honeywell.com). For cancellations made five working days or less before the course commences or for non-attendance of the course, an administrative charge of € 250.00 per participant will be invoiced.

## End-User Training

Participation to Pro-Watch Ecosystem courses are uniquely for HIS Integrators. However alternative End-User training courses can be separately arranged.

## Training Facility address:

Böblinger Strasse 17  
D-71101 Schönaich / Germany  
Tel: +49 7031637789

Consult the "How to find the Schönaich location 2018.pdf" guide for detailed travel and accommodation information.